# Chalmers konferens och restauranger

### Manual for charging your Chalmers Konferens & Restauranger Guest card and Student union card

If you have any questions about this feature, please contact us by:

Student union card	031-772 39 06	desk@chalmersstudentkar.se
Guest card	031-772 39 53	support@chalmerskonferens.se

## Guest card login

Your card needs to be registered in the system.

The username is the same as the email address you have registered in your account with us. If you have not used the service before or forgot your password, click on "Have you forgotten, or do not have a password?".

A password will then be sent to the registered email address.

If you do not have an email address registered in your account or if you want to change your email address, contact us personally at one of our guest card service centres

- Union service Johanneberg
- STORE
- Wijkanders
- Universeum
- Visitor Center Lindholmen

#### Union card login

The username is the same as Your student email, <u>CID@student.chalmers.se</u>

PhD student? Please use your @chalmers.se email that you entered when registering for union membership.

If you have not used the service before or forgot your password, click on "Have you forgotten, or do not have a password?".

NOTE! if you change your email address on the member portal, you need to click on "Have you forgotten, or do not have a password?" to obtain a new password.

#### Charge

Charging of guest card by log in at chalmersstudentkar.microdeb.me takes place via SWISH and identification with BankId. Charging of union card by log in at the student union's app. You can charge any of the amounts, 300sek, 500sek, 1000sek.

#### Do not have SWISH?

On our devices, you can top up your account with a credit card at our cash registers