

Manual for Loading Guest or Union Cards within
Chalmers Conference & Restaurants Operations

Do you have any questions about this service?

Contact us:

Union Card Union Service 031-772 39 06 desk@chalmersstudentkar.se

Guest Card Guest Support 031-772 39 53 support@chalmerskonferens.se

Guest Card Login

Your card needs to be registered in the system.

The username is the same as the email address you have registered on your account with us.

The first time you log in, enter your email address.

A code will be sent to the registered email address which you must enter. Thereafter, you remain automatically logged in on the device where you logged in. If you log in on another device, you need to enter a new code.

If you do not have an email address registered on your account or if you want to change your email address, please contact us in person at any of our Guest Card Service Centers

- Union Service Johanneberg
- STORE
- Wijkanders
- Universeum
- Visitor Centre Lindholmen

Union Card Login

Active members of the Chalmers Student Union log in via the union's app, which can be downloaded from Apple/Google. Your username is the same as your student email, CID@student.chalmers.se

Are you a doctoral student? Then you use your @chalmers.se email that you provided when applying for union membership.

The password is the same as when you log in via CID.

If you are an active member but cannot log in via the app, contact karappen@chalmersstudentkar.se

If you are not an active member, for example, have not paid your union fee on time or have graduated, you will not be able to access your account via the Student Union's app.

The same applies to members without a Swedish personal identification number since it is required for Swish to work.

You can still shop with your physical card in our units but then without the student discount.

Loading

Loading with a guest card on chalmersstudentkar.microdeb.me is done via SWISH and identification with BankID. Loading with a union card primarily via the union's app.

You can load 300 SEK, 500 SEK, or 1000 SEK.

Don't have SWISH?

At our units, you can load your account with a debit/credit card at our cash registers.

Updating of Balance

It can take up to three minutes from the time you load your card on the mobile until it has synchronized with our cash registers.